

FDM2026 Hosted Buyer Programme

Terms & Conditions

Date: 12 June 2026

The following Terms & Conditions govern participation in the Food & Drinks Malaysia by SIAL 2026 ("FDM2026") Hosted Buyer Programme ("Programme"), organised by Comexposium Sdn Bhd ("the Organiser"). By submitting the application form, the applicant ("Buyer") acknowledges that they have read, understood, and agreed to be bound by these Terms & Conditions.

1. Selection and Approval

1. Participation in the Programme is strictly by application and subject to approval by the Organiser.
2. The Organiser reserves the sole and absolute right to approve, reject, shortlist, or withdraw any application at its discretion, without obligation to provide reasons.
3. Submission of an application does not constitute acceptance into the Programme.
4. Benefits under the Programme shall only be extended upon written confirmation by the Organiser.

2. Programme Benefits

1. Approved Hosted Buyers may be entitled to selected Programme benefits, which may include pre-booked hotel accommodation, flight reimbursement, travel subsidy, attendance allowance, access to business matching sessions, and VIP buyer privileges, subject to the Buyer's approved category and the Organiser's written confirmation.
2. The specific benefits granted to each Buyer shall be determined solely by the Organiser and may differ according to the Buyer's location, travel requirements, buyer profile, and Programme priorities.
3. All benefits are strictly non-transferable unless otherwise approved in writing by the Organiser.
4. The Organiser reserves the right to amend, substitute, or withdraw any Programme benefit at any time.

3. Attendance and Participation Requirements

1. Buyers must actively participate in the official business matching programme and fulfil the minimum number of meetings as communicated by the Organiser.
2. Buyers must attend the event in person throughout the approved attendance period.

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3. For Buyers receiving reimbursements, subsidies, allowances, or other Programme benefits, such benefits shall only be processed upon satisfactory completion of all required meetings, attendance obligations, and submission of all required supporting documents, where applicable.
4. The Organiser reserves the right to determine whether the participation requirements have been satisfactorily fulfilled.

4. Confirmation of Attendance

1. All approved Buyers must reconfirm their attendance no later than seventy-two (72) hours prior to the scheduled arrival date.
2. Failure to provide confirmation within the stipulated period may result in cancellation of Hosted Buyer benefits.
3. The Organiser reserves the right to release the allocated benefits to another qualified applicant in the event of non-confirmation.

5. Cancellation and Substitution

1. Any cancellation must be communicated in writing to the Organiser as soon as reasonably possible.
2. Where a Buyer is unable to attend, the Buyer may nominate a substitute representative from the same organisation, subject to the Organiser's prior written approval.
3. The substitute representative must meet the eligibility criteria of the Programme.
4. The Organiser reserves the right to reject any substitute nominee at its sole discretion.

6. No-Show and Future Participation Restriction

1. A Buyer shall be deemed a no-show if the Buyer fails to arrive on the confirmed attendance dates, fails to attend the scheduled business meetings, fails to notify the Organiser in advance of cancellation, or fails to provide the required 72-hour reconfirmation.
2. In the event of a no-show or failure to fulfil Programme obligations without reasonable justification accepted by the Organiser, the Buyer and / or the Buyer's organisation may be disqualified from future FDM Hosted Buyer Programme participation.
3. Such restriction may be applied on a temporary or permanent basis at the Organiser's discretion.
4. The Organiser may take into account the conduct of the Buyer, the Buyer's organisation, and any related representatives when assessing future applications.

7. Reimbursements, Travel Subsidies and Attendance Allowance

1. Approved Hosted Buyers may be eligible for flight reimbursement, travel subsidy, or attendance allowance, subject to the Buyer's approved category, the Organiser's written confirmation, fulfilment of all Programme requirements, and submission of valid supporting documents where applicable.
2. The applicable reimbursement, subsidy, or allowance category shall be determined solely by the Organiser based on the Buyer's approved application details, business location, travel origin, and supporting documents. The Organiser's classification shall be final.
3. The maximum reimbursable amount shall be determined according to the Buyer's approved category as follows:
 - a. International Hosted Buyers
 - (i) ASEAN countries, excluding Malaysia: up to RM800;
 - (ii) APAC / South Asia: up to RM1,300;
 - (iii) EMEA / other overseas countries: up to RM2,000.
 - b. Malaysia Hosted Buyers
 - (i) East Malaysia: up to RM800;
 - (ii) West Malaysia, excluding Klang Valley: up to RM500;
 - (iii) Klang Valley: RM100 attendance allowance.
4. For flight reimbursements and travel subsidies, reimbursement shall be based on the total eligible amount shown in valid supporting documents submitted by the Buyer, or the maximum amount applicable to the Buyer's approved category, whichever is lower.
5. Eligible flight reimbursement items are limited to economy-class airfare, airport taxes, airline-imposed charges, and booking or administrative fees directly related to the approved flight ticket. Premium economy, business class, first class, upgrades, seat selection, excess baggage, travel insurance, meals, lounge access, visa fees, cancellation fees, change fees, no-show penalties, personal transport, accommodation, foreign exchange losses, bank charges, and other incidental or optional costs shall not be reimbursable unless expressly approved in writing by the Organiser.
6. For West Malaysia travel subsidies, eligible expenses may include petrol and toll charges for one direct return journey between the Buyer's approved business location and MITEC, subject to submission of valid receipts and approval by the Organiser. Parking, e-hailing, taxi, car rental, vehicle maintenance, summonses, repairs, unrelated trips,

and personal expenses shall not be reimbursable unless expressly approved in writing by the Organiser.

7. The Klang Valley attendance allowance is a fixed attendance-based allowance and is not calculated against actual travel expenses. No travel receipt is required for the Klang Valley attendance allowance. Payment remains subject to the Buyer's attendance at the event, fulfilment of Programme requirements, and the Organiser's approval.
8. Valid supporting documents for flight reimbursements and travel subsidies may include official receipts, invoices, e-tickets, flight itineraries, proof of payment, boarding passes, petrol receipts, toll receipts, or such other documents as may be requested by the Organiser. Documents must clearly show the Buyer's name where applicable, date of purchase, travel date, route, amount paid, currency, and supplier or vendor details. The Organiser may reject handwritten, altered, incomplete, duplicated, third-party, refunded, cancelled, unclear, or unverifiable documents.
9. All supporting documents for reimbursement, subsidy, or allowance processing must be submitted to the Organiser no later than 23 July 2026. Late, incomplete, or unsupported submissions may be rejected, unless otherwise approved in writing by the Organiser.
10. International Hosted Buyers who have fulfilled all Programme requirements and submitted the required supporting documents may be reimbursed between 22 July 2026 and 23 July 2026, through such payment method as may be determined by the Organiser.
11. Malaysia Hosted Buyers who have fulfilled all Programme requirements and submitted the required supporting documents, where applicable, shall be reimbursed within thirty (30) days after the conclusion of the event, through such payment method as may be determined by the Organiser.
12. The Organiser may withhold, reduce, or cancel any reimbursement, subsidy, or allowance if the Buyer fails to complete the required meetings, attends only partially, arrives late, leaves early, fails to submit required documents, breaches these Terms & Conditions, or otherwise fails to fulfil Programme obligations to the Organiser's satisfaction.
13. For expenses incurred in foreign currency, the Organiser shall determine the applicable exchange rate based on its internal finance policy, payment processor rate, or such other rate as it considers reasonable. The Organiser's calculation shall be final.

14. Tickets, transport, or expenses purchased using air miles, reward points, credits, vouchers, sponsorships, or third-party funding shall not be reimbursable, except for actual cash-paid taxes or fees shown on valid supporting documents and approved by the Organiser.
15. Where a substitute representative is approved, reimbursement, subsidy, or allowance shall apply only to the approved substitute representative's eligible travel expenses or attendance allowance, as applicable. Only one reimbursement, subsidy, or allowance shall be payable per approved Hosted Buyer place.
16. If any claim or supporting document is found to be false, misleading, altered, duplicated, refunded, cancelled, unsupported, or otherwise improper, the Buyer must repay any reimbursement, subsidy, or allowance received, and the Organiser may cancel the Buyer's benefits and disqualify the Buyer and / or the Buyer's organisation from future FDM Hosted Buyer Programme participation.
17. The Organiser shall not be responsible for any costs incurred by the Buyer outside the approved Programme benefits, including but not limited to fare differences, baggage charges, seat selection, travel insurance, visa fees, meals, personal transport, additional accommodation nights, room service, minibar usage, or other incidental expenses.
18. All Programme benefits, reimbursements, subsidies, and allowances are non-transferable, non-exchangeable, non-negotiable, and subject to the Organiser's final approval.

8. Data Protection and Confidentiality

1. All personal and company information provided by the Buyer shall be used solely for Programme administration, business matching, and event operations.
2. The Organiser may share relevant professional details with participating exhibitors for business matching purposes.
3. Personal data shall be handled in accordance with Comexposium's privacy policy and applicable data protection laws, including the Malaysian Personal Data Protection Act 2010 (PDPA), and where applicable, GDPR requirements.

9. Event Changes, Travel Responsibility and Force Majeure

1. Buyers are solely responsible for their own passports, visas, entry approvals, travel eligibility, insurance, and compliance with airline, immigration, health, and government requirements.

2. Visa refusal, entry denial, flight delay, flight cancellation, missed flight, illness, personal emergency, failure to obtain travel documents, or inability to travel shall not entitle the Buyer to reimbursement, compensation, or replacement benefits unless otherwise approved in writing by the Organiser.
3. The Organiser shall not be liable for any travel costs, cancellation fees, change fees, penalties, losses, damages, or expenses incurred by the Buyer arising from event postponement, cancellation, relocation, change of dates, force majeure, government action, travel restrictions, airline disruption, venue issues, public health measures, or any circumstances beyond the Organiser's reasonable control.
4. In the event of postponement, cancellation, relocation, or material change to the Programme, the Organiser may amend, defer, substitute, reduce, or withdraw any Programme benefit, reimbursement, subsidy, or allowance at its discretion.

10. General

1. The Organiser reserves the right to amend these Terms & Conditions at any time without prior notice.
2. The Organiser's decision in all matters relating to the Programme shall be final.
3. These Terms & Conditions shall be governed by the laws of Malaysia.
4. In the event of any inconsistency between these Terms & Conditions and the Buyer's written confirmation letter, the Organiser's written confirmation of the Buyer's approved benefits shall prevail, unless otherwise stated by the Organiser.